

CODE OF CONDUCT / HEALTH AND SAFETY MESURES SCHOOL GROUPS, FAMILIES AND OTHER VISITORS

Welcome to Pointe-à-Callière, the Montréal
Archaeology and History Complex!

The Museum is a special place.

You'll have a chance to see many valuable, fragile
objects. Some of them are absolutely unique.

Please follow these simple rules while you're here.
Thank you, and enjoy!

HEALTH AND SAFETY MEASURES, INSTRUCTIONS, AND INFORMATION FOR SCHOOL GROUPS

The Museum is making sure to follow all guidelines issued by public health authorities and the CNESST in order to adapt as required. These health measures and instructions have been introduced so that groups can enjoy a safe and pleasant visit.

Given the exceptional context of the COVID-19 pandemic, the Museum's visitor capacity and its number of activities have been reduced. Please see our list of [available activities](#).

Health measures and directives in effect for all Museum staff

- Masks are compulsory for all employees moving around within the Museum.
- Staff performs frequent cleaning of all surfaces.
- Employees have been asked to wash their hands frequently.

Before coming to the Museum

To facilitate your arrival at the Museum and ensure high-quality service, we ask that you form sub-groups of students. The number of sub-groups to form will be indicated on your confirmation sheet.

During your visit to the Museum

- You must arrive **30 minutes** before the start of your tour/activity at the Museum.
- **Masks are required for everyone of age 10 and over.**
- Wash your hands upon entering the Museum, as you enter and exit the bathrooms, and before leaving the Museum.
- Wait until your guide takes charge of your group. The guide will inform you of the procedure to follow for the tour.

In case of symptoms

If you, anyone in your group, or anyone in the group's entourage is exhibiting COVID-19-related symptoms or is waiting for a COVID-19 test result, we ask that you cancel your visit to the Museum. Please contact the Museum as soon as possible to inform us of the situation so that we can update your reservation:

514-872-9127 or reservations@pacmusee.qc.ca

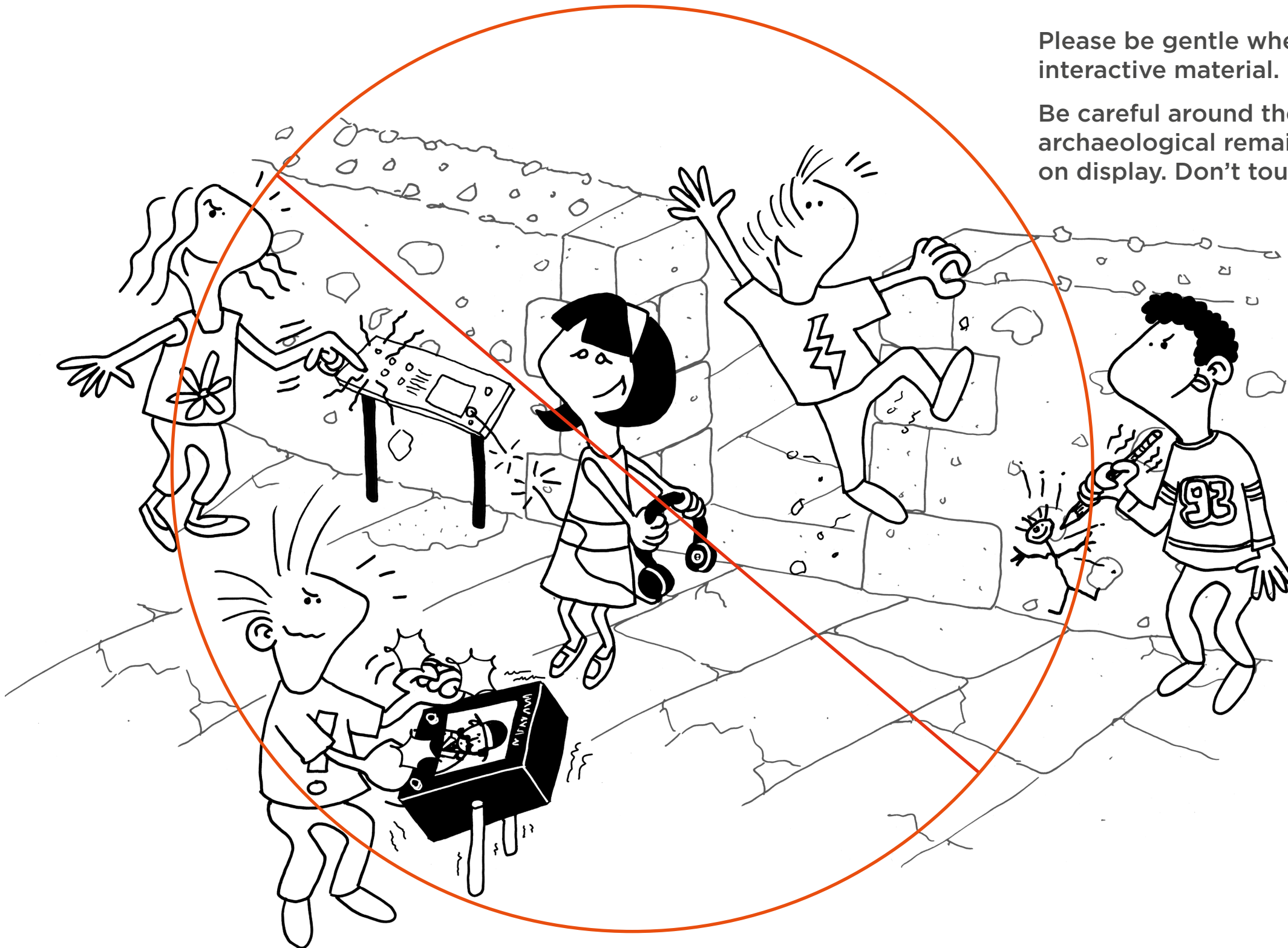
COVID-19 Symptoms:

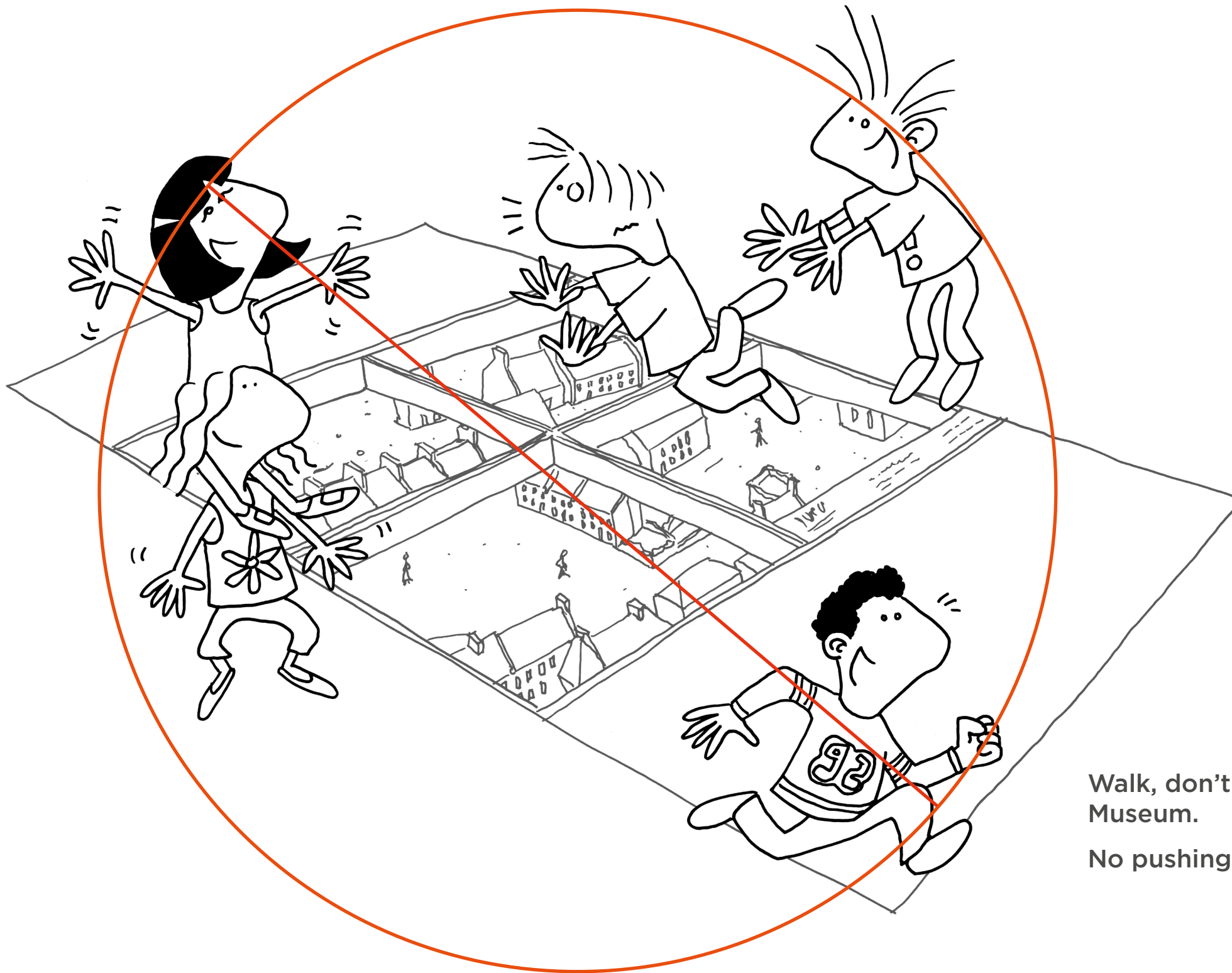
- Cough or sore throat
- Fever
- Generalized fatigue
- Difficulty breathing
- Headache
- etc.

Thank you for your cooperation... enjoy your visit!

Please be gentle when handling the interactive material.

Be careful around the display cases, archaeological remains and items on display. Don't touch!





Walk, don't run, in the
Museum.

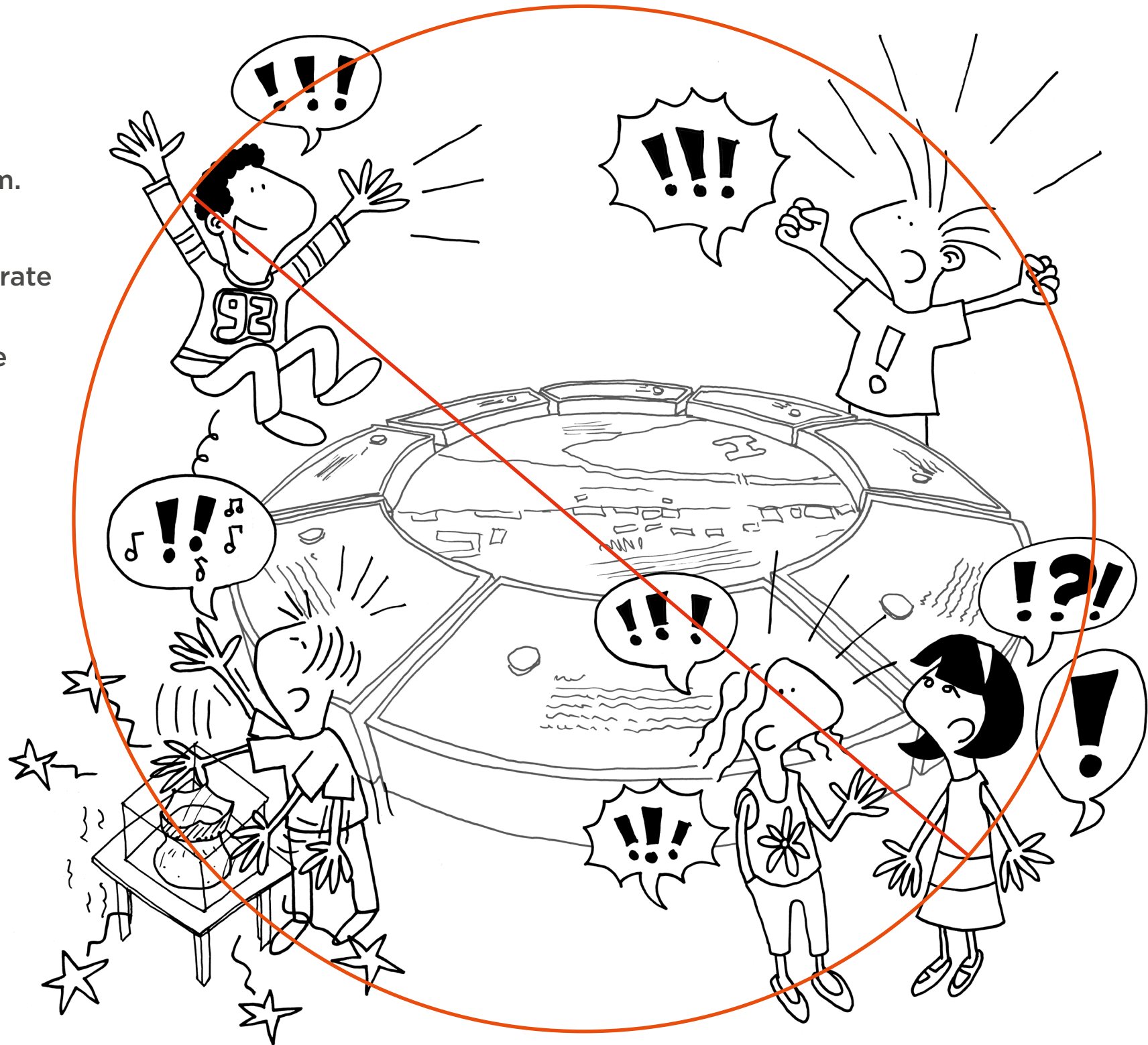
No pushing or shoving.

Speak quietly in the Museum.

No yelling!

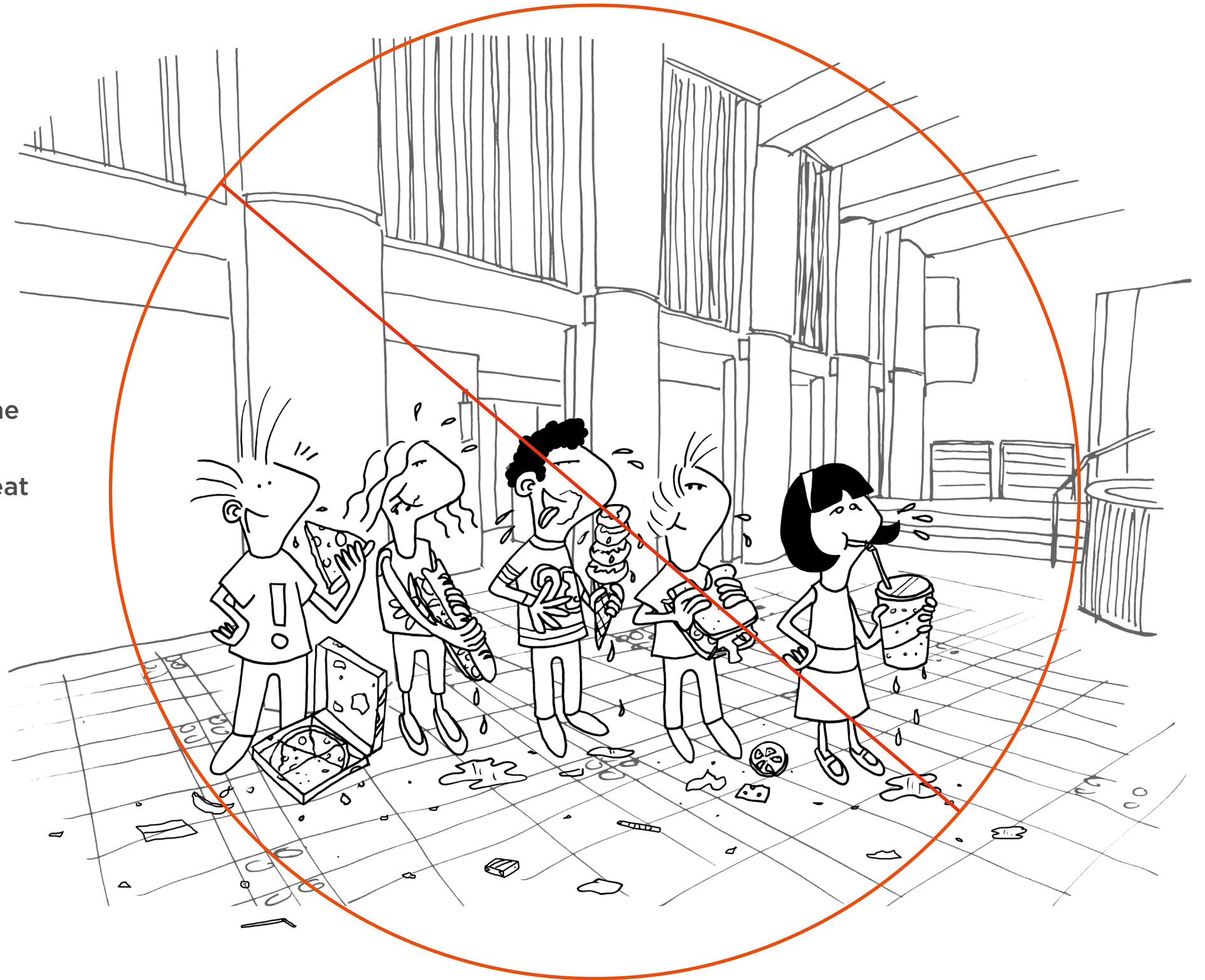
It's important to be considerate
of other visitors.

That way everyone can have
a good time.



**No eating or drinking in the
exhibition rooms.**

**If you're hungry, you can eat
your snack or lunch in the
Saputo Lunch Room.**





Our guides are here to help you
and explain things.

Ask them your questions or listen
to their presentations!

**Thanks for respecting
this code of conduct,
and have fun exploring!**